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Subject: PlayLearn Sensory Motion Tubes – **PLEASE DISCARD PRODUCT NOW**

Thank you for making the important decision to purchase from Becker's School Supplies. Your trusting that we provide safe, age-appropriate educational products means everything to us. To keep earning that trust, we remain vigilant about the products we sell, and we immediately alert you when we are made aware of any safety or quality concerns.

Regarding PlayLearn's Sensory Motion Tubes, item #SLTMX3OSD, the manufacturer confirmed the product passed all safety tests. However, we have now been informed that, although the manufacturer's data and label state that the product is safe for children age 3+, they actually tested only for children age 8+. We have also been informed of an incident of product breakage and possible leaking of potentially toxic substance. Although this is just a possible safety issue, it is unacceptable to Becker's.

Whatever the standards and requirements are for our manufacturers—and they are quite high indeed—at Becker's, we adhere to even higher ones. PlayLearn informed us that they decided to stop selling the product, but their legal and safety professionals have determined that a manufacturer's recall is unnecessary at this time. No incidents have been reported to the U.S. Consumer Product Safety Commission (CPSC), and they have completed internal and external reviews, resulting in the determination that the product meets all safety standards.

Nevertheless, we strongly encourage you to **immediately discard any PlayLearn Sensory Motion Tubes** you have, and we are issuing a credit to you for your product purchase. You do not need to return the product to us. We want this process to be quick, easy, and convenient. You will see the credit on your account by approximately October 31, 2023.

As company owners, as Becker family members, and as teachers and parents ourselves, we share your commitment to the education and safety of young children. We want every experience you have with Becker's to be positive. We appreciate your understanding and ask that you contact us if you have any questions.

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Respectfully,
Louis K. Becker

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President and CEO